

# **Cookie Policy**

Date: April 2024

Version: VP2

## 1. Introduction

We ask that you read this cookie policy carefully as it contains important information on who we are and our use of cookies or similar technologies on our website. This policy should be read together with our <u>Data and Privacy Policy</u> (<u>www.chcglobal.co.uk</u>) which sets out how and why we collect, store, use, and share personal information generally, as well as your rights in relation to your personal information and details of how to contact us and supervisory authorities in the event you have a complaint.

#### 1.1. Who we are

This website is operated by CHC Insurance Services Limited t/a CHC Global. Registered office: 1 to 3 Leadenhall Market, London, EC3V 1LR. We are strategic malicious risk advisors, and more information can be found here (www.chcglobal.co.uk)

#### 1.2. Our website:

This cookie policy only relates to your use of our website, https://chcglobal.co.uk

Throughout our website we may link to other websites owned and operated by certain trusted third parties.

These other third-party websites may also use cookies or similar technologies in accordance with their own separate cookie polices. For privacy information relating to these other third-party websites, please consult their cookie policies as appropriate.

## 2. Cookies

- A cookie is a small text file which is downloaded/placed onto your device (eg computer, smartphone or other electronic
  device) when you use our website. Cookies are used by many websites and can do several things e.g. counting the
  number of people looking at our website, help us recognise you and your device, remembering your preferences, and
  store some information about your past actions. We use cookies on our website.
- For example, we may monitor how many times you visit the website, which pages you go to, traffic data, location data
  and the originating domain name of a user's internet service provider. This information helps us to build a profile of
  our users. Some of this data will be aggregated or statistical, which means that we will not be able to identify you
  individually.
- You can set your browser not to accept cookies and the websites below tell you how to remove cookies from your browser. However, some of our website features may not function as a result.
- For further information on our use of cookies, including a detailed list of your information which we and others may collect through cookies, please see below.

#### 2.1. How does CHC Global use cookies

- Strictly necessary cookies: These are cookies which enable our website to operate properly, and we place
  these onto your device. These cookies are essential for you to be able to navigate our website and use its
  features. Without these cookies, the services you have asked for could not be provided. This includes:
- Session cookies these allow our website to link your actions during a particular browser session.
   These expire each time you close your browser and do not remain on your device afterwards.

Performance cookies — these cookies collect information about how you use our website, eg which
pages you go to most often. These cookies do not collect personally identifiable information about you. All
information collected by these cookies is aggregated and anonymous, and is only used to improve how our
website works.

The table below provides more information about the cookies we use and why:

The cookies we use	What they do
Google Analytics Cookies	Google Analytics is a web analytics service provided by Google Inc which uses cookies to show how visitors found and explored the site, and how their experience can be enhanced. The Google Analytics cookies provide information about the behaviour of site visitors (eg how long they stayed on the site, the average number of pages viewed) and also records how many visitors there have been.
_GRECAPTCHA	_Grecaptcha is a functional cookie used for risk analysis in spam protection and it may also store browsing device information. The cookie is placed by: Google reCAPTCHA
re::a re::b re::c re::f	These cookies are used to distinguish between humans and bots. They are used in order to make valid reports on the use of the website. These cookies are placed by: Google reCAPTCHA

Our website contains embeded video streaming (including Vimeo). A cookie may be set up by the service provider upon playing these videos.

For further information on cookies generally visit www.aboutcookies.org or www.allaboutcookies.org.

#### Consent to use cookies:

We will ask for your permission (consent) to place cookies or other similar technologies on your device, except where these are essential for us to provide you with a service that you have requested.

There is a notice on our home page which describes how we use cookies and requests your consent to place cookies on your device. <u>Click here</u>

If you accept our request for permission or use this website after this notification has been displayed to you, we will assume that you consent to our use of cookies for the purposes described in this policy.

#### 2.2. How to turn off cookies

• If you do not want to accept cookies, you can change your browser settings so that cookies are not accepted. If you do this, please be aware that you may lose some of the functionality of this website. For further information about cookies and how to disable them please go to the Information Commissioner's webpage on cookies: <a href="https://ico.org.uk/for-the-public/online/cookies/">https://ico.org.uk/for-the-public/online/cookies/</a>.

# 3. Further information

#### 3.1. How to contact us

Please contact via email: **info@chcglobal.co.uk** if you have any questions about this cookie policy or the information we hold about you.

### 3.2. Do you need extra help?

If you would like this notice in another format (for example: audio, large print, braille) please contact us (see 'How to contact us' above).

## 3.3. Changes to this policy

This policy was published on 11.04.2024

We may change this policy from time to time, when we do we will inform you via the website.

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